**Definitions**

1. Recurring Charge: A charge associated with the provision of Services that will recur on a monthly basis.
2. Residential Customer: A customer whose use of the services is primarily or substantially of a social or domestic nature.

**Service Overview**

Ciello provides broadband internet access to residential customers via fiber-optic and wireless infrastructure. This service is for non-business services by a residential customer.

Monthly Recurring Charges will be billed in advance. For partial month's Services, the Customer will be charged for the portion of the month in which Services were provided based on the number of days in which the Services were installed and operational divided by thirty (30).

**Rates for Residential Internet Service Plans**

| Plans | Recurring Charge |
|---|---|
| 100 Mbps | $59.99 |
| 300 Mbps | $84.99 |
| 1 Gig | $129.99 |

Included with this service is ProtectIQ. This is a feature which provides protection against viruses, malware, and malicious websites. Also includes ExperienceIQ, which provides the ability to set up profiles by user or device to filter content, websites, applications and set screen time limits.

**Rate for Seasonal Residential Service**

| | |
|---|---|
| Seasonal Recurring Charge | $15.00 |

There is no charge to put service into seasonal mode. There will be no charge to return to full internet service if request is made during normal business hours. If non-SHOM (SmartHub Order Management) request is made after normal business hours, a $100 reconnect fee will also apply. Full Internet service is billed at the regular charge based on speed.

This tariff is subject to Ciello's Internet Terms and Conditions which are available at www.ciello.com.

Eric E. Eriksen
**Chief Executive Officer**
**Signature**

October 27, 2026
**Issue Date**
January 1, 2027
**Effective Date**

**Definitions**

1. Commercial Customer: A Customer whose use of the Services is primarily or substantially for a business professional, institutional or occupational purpose.
2. Commercial and Network Services: Services that include on-site support provided outside normal business hours.
3. Network Services: A point-to-point data connection that is assigned a unique VLAN tag for security purposes. This service operates at 100 MBPS and provides an Ethernet hand-off on both ends of the circuit.
4. Recurring Charge: A charge associated with the provision of Services that will recur on a monthly basis.

**Service Overview**

Ciello provides broadband internet access to commercial customers via fiber-optic and wireless infrastructure. This service is primarily used for business purposes by a Commercial Customer.

Monthly Recurring Charges will be billed in advance. For partial month's Services, the Customer will be charged for the portion of the month in which Services were provided based on the number of days in which the Services were installed and operational divided by thirty (30).

**Rates for Commercial and Network Services**

| Plans | Recurring Charge |
|---|---|
| 100 Mbps | $99.99 |
| 300 Mbps | $199.99 |
| 1 Gig | $299.99 |

A 3-year contract secures a 10% discount at the applicable rate as may change from time to time.

A 5-year contract secures a 20% discount at the applicable rate as may change from time to time.

**Rate for Seasonal Commercial Service**

| | |
|---|---|
| Seasonal Recurring Charge | $25.00 |

There is no charge to put service into seasonal mode. There is a $50.00 charge to return to full Internet service. Full internet service is billed at the regular charged based on speed.

**Network Service Recurring Charge**

| | |
|---|---|
| Per Location | $94.95 |

This tariff is subject to Ciello's Internet Terms and Conditions which are available at www.ciello.com.

Eric E. Eriksen
**Chief Executive Officer**
**Signature**

October 27, 2026
**Issue Date**
January 1, 2027
**Effective Date**

**Definitions**

1. Recurring Charge: A charge associated with the provision of Services that will recur on a monthly basis.
2. Full Rack – 42 U's
3. Remote Hands – Use of Ciello personnel for installation and maintenance of tenant's equipment.

**Service Overview**

Rack Space is available in Ciello's Network Operations Center located at 3625 US Highway 160 W, Monte Vista, CO. Racks are in a secure, environmentally controlled location. Tenant is responsible to establish both AC and DC power. Tenant is also responsible for establishing broadband service with Ciello. Remote Hands is available for a fee as outlined below. All access will need to be coordinated with Ciello personnel. Access and Remote Hands outside of normal business hours will be subject to the charges listed below.

**Rates**

| | Monthly Charge |
|---|---|
| **Full Rack** | $600.00 |
| **Remote Hands** | $100 First hour minimum<br>$30 Each subsequent half-hour during normal business hours |
| | $200 First hour minimum<br>$60 Each subsequent half-hour outside of normal business hours |

This tariff is subject to Ciello's Internet Terms and Conditions which are available at www.ciello.com.

Eric E. Eriksen
**Chief Executive Officer**
**Signature**

September 29, 2026
**Issue Date**
October 30, 2026
**Effective Date**