

Broadband Facts

Ciello

Basic Plus, 50 Mbps

Fiber Broadband Consumer Disclosure

Monthly Price

\$76.95/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

| | |
|-------------------------------------------|----------------------|
| GigaSpire/GigaCenter Router rental | \$ 0.00/month |
| Optional Ciello Support Solutions | \$ 5.00/month |

Includes GigaSpire; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).

Optional Booster/Mesh **\$100 or \$ 8.33/month for one year**

One-Time Purchase Fees:

| | |
|--------------------------|----------------------|
| Installation Fees | \$ 0.00/month |
|--------------------------|----------------------|

All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

None

Other:

| | |
|----------------------|-----------------------|
| Seasonal Rate | \$ 15.00/month |
|----------------------|-----------------------|

| | |
|-------------------------|-----------------------|
| Late Payment Fee | \$ 30.00/month |
|-------------------------|-----------------------|

Refer to Terms and Conditions [HERE](#) for all details

Discounts & Bundles

None available

Speeds Provided with Plan

| | |
|------------------------|---------|
| Typical download speed | 50 Mbps |
|------------------------|---------|

| | |
|----------------------|---------|
| Typical upload speed | 50 Mbps |
|----------------------|---------|

| | |
|-----------------|---------|
| Typical latency | 8-12 ms |
|-----------------|---------|

Data Included with Monthly Price

Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us www.ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754CLFIBER50600001

Broadband Facts

Ciello

Basic Plus, 50 Mbps

Wireless Broadband Consumer Disclosure

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\$76.95/month

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Speeds Provided with Plan

| | |
|------------------------|---------|
| Typical download speed | 50 Mbps |
|------------------------|---------|

| | |
|----------------------|------------|
| Typical upload speed | 20-30 Mbps |
|----------------------|------------|

| | |
|-----------------|----------|
| Typical latency | 12-20 ms |
|-----------------|----------|

Data Included with Monthly Price

Unlimited

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Unique Plan Identifier: F0001616754WIRELES50600050

Broadband Facts

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Unique Plan Identifier: F0001616754CTARANA50600570