

Broadband Facts

Ciello

Half Gig, 500 Mbps

Fiber Broadband Consumer Disclosure

Monthly Price

\$120.95/month

This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental **\$ 0.00/month**

Optional Ciello Support Solutions **\$ 5.00/month**

Includes GigaSpire; whole home Wi-Fi assessment; after-hours/weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).

Optional Booster/Mesh **\$100 or \$ 8.33/month for one year**

One-Time Purchase Fees:

Installation Fees **\$ 0.00/month**

All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.

Deposit

None

Other:

Seasonal Rate **\$ 15.00/month**

Late Payment Fee **\$ 30.00/month**

Refer to Terms and Conditions [HERE](#) for all details

Discounts & Bundles

None available

Speeds Provided with Plan

Typical download speed **500 Mbps**

Typical upload speed **500 Mbps**

Typical latency **8-12 ms**

Data Included with Monthly Price

Unlimited

Network Management Policy

ciello.com/network-management-policy

Privacy Policy

ciello.com/privacy-policy

Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us www.ciello.com/contact-us

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0001616754CFIBER500600039