

# Broadband Facts

Ciello

Half Gig, 500 Mbps

Fiber Broadband Consumer Disclosure

Monthly Price	\$120.95/month
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This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

## Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental	\$ 0.00/month
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Optional Ciello Support Solutions	\$ 5.00/month
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*Includes GigaSpire; whole home Wi-Fi assessment; after-hours/ weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).*

Optional Booster/Mesh	\$100 or \$ 8.33/month for one year
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One-Time Purchase Fees:

Installation Fees	\$ 0.00/month
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*All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.*

Deposit

None

Other:

Seasonal Rate	\$ 15.00/month
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Late Payment Fee	\$ 30.00/month
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*Refer to Terms and Conditions [HERE](#) for all details*

## Discounts & Bundles

None available

## Speeds Provided with Plan

Typical download speed	500 Mbps
Typical upload speed	500 Mbps
Typical latency	8-12 ms

Data Included with Monthly Price	Unlimited
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## Network Management Policy

[ciello.com/network-management-policy](https://ciello.com/network-management-policy)

## Privacy Policy

[ciello.com/privacy-policy](https://ciello.com/privacy-policy)

## Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us [www.ciello.com/contact-us](https://www.ciello.com/contact-us)

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

[fcc.gov/consumer](https://fcc.gov/consumer)

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