

# Broadband Facts

Ciello

Commercial 50 Mbps

Fiber Broadband Consumer Disclosure

Monthly Price	\$82.95/month
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This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

## Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental	\$ 0.00/month
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Optional Ciello Support Solutions	\$ 5.00/month
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*Includes GigaSpire; whole home Wi-Fi assessment; after-hours/ weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).*

Optional Booster/Mesh	\$100 or \$ 8.33/month for one year
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One-Time Purchase Fees:

Installation Fees	\$ 0.00/month
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*All installation fees are included up to \$1,200; charges incurred above that will be the customer’s responsibility. All charges will be disclosed to customer prior to proceeding with installation.*

Deposit  
*None*

Other:

Seasonal Rate	\$ 25.00/month + \$ 50 reconnection fee
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Late Payment Fee	\$ 30.00/month
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*Refer to Terms and Conditions [HERE](#) for all details*

## Discounts & Bundles

None available

## Speeds Provided with Plan

Typical download speed	50 Mbps
Typical upload speed	50 Mbps
Typical latency	8-12 ms

Data Included with Monthly Price	Unlimited
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## Network Management Policy

[ciello.com/network-management-policy](https://ciello.com/network-management-policy)

## Privacy Policy

[ciello.com/privacy-policy](https://ciello.com/privacy-policy)

## Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us [ciello.com/contact-us](https://ciello.com/contact-us)

Learn about the terms used in this label by visiting the Federal Communications Commission’s Consumer Resource Center.

[fcc.gov/consumer](https://fcc.gov/consumer)

Unique Plan Identifier: F0001616754FIBECOM50600019

# Broadband Facts

Ciello

Commercial 50 Mbps

Wireless Broadband Consumer Disclosure

Monthly Price	\$82.95/month
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This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

## Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental	\$ 0.00/month
------------------------------------	---------------

Optional Ciello Support Solutions	\$ 5.00/month
-----------------------------------	---------------

*Includes GigaSpire; whole home Wi-Fi assessment; after-hours/ weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).*

Optional Booster/Mesh	\$100 or \$ 8.33/month for one year
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One-Time Purchase Fees:

Installation Fees	\$ 0.00/month
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*All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.*

Deposit

None

Other:

Seasonal Rate	\$ 25.00/month + \$ 50 reconnection fee
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Late Payment Fee	\$ 30.00/month
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*Refer to Terms and Conditions [HERE](#) for all details*

## Discounts & Bundles

None available

## Speeds Provided with Plan

Typical download speed	50 Mbps
Typical upload speed	20-30 Mbps
Typical latency	12-20 ms

Data Included with Monthly Price	Unlimited
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## Network Management Policy

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## Privacy Policy

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[fcc.gov/consumer](https://fcc.gov/consumer)

Unique Plan Identifier: F0001616754WIRECOM50600054

# Broadband Facts

Ciello

Commercial 50 Mbps

Wireless Broadband Consumer Disclosure

Monthly Price	\$82.95/month
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This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

## Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental	\$ 0.00/month
------------------------------------	---------------

Optional Ciello Support Solutions	\$ 5.00/month
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*Includes GigaSpire; whole home Wi-Fi assessment; after-hours/ weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).*

Optional Booster/Mesh	\$100 or \$ 8.33/month for one year
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One-Time Purchase Fees:

Installation Fees	\$ 0.00/month
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*All installation fees are included up to \$1,200; charges incurred above that will be the customer’s responsibility. All charges will be disclosed to customer prior to proceeding with installation.*

Deposit  
*None*

Other:

Seasonal Rate	\$ 25.00/month + \$ 50 reconnection fee
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Late Payment Fee	\$ 30.00/month
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*Refer to Terms and Conditions [HERE](#) for all details*

## Discounts & Bundles

None available

## Speeds Provided with Plan

Typical download speed	50 Mbps
Typical upload speed	20-30 Mbps
Typical latency	12-20 ms

Data Included with Monthly Price	Unlimited
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[fcc.gov/consumer](https://fcc.gov/consumer)

Unique Plan Identifier: F0001616754TARACOM50600565

# Broadband Facts

Ciello

Commercial 100 Mbps

Fiber Broadband Consumer Disclosure

Monthly Price	\$100.95/month
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This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

## Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental	\$ 0.00/month
------------------------------------	---------------

Optional Ciello Support Solutions	\$ 5.00/month
-----------------------------------	---------------

*Includes GigaSpire; whole home Wi-Fi assessment; after-hours/ weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).*

Optional Booster/Mesh	\$100 or \$ 8.33/month for one year
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One-Time Purchase Fees:

Installation Fees	\$ 0.00/month
-------------------	---------------

*All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.*

Deposit

None

Other:

Seasonal Rate	\$ 25.00/month + \$ 50 reconnection fee
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Late Payment Fee	\$ 30.00/month
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*Refer to Terms and Conditions [HERE](#) for all details*

## Discounts & Bundles

None available

## Speeds Provided with Plan

Typical download speed	100 Mbps
Typical upload speed	100 Mbps
Typical latency	8-12 ms

Data Included with Monthly Price	Unlimited
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[fcc.gov/consumer](https://fcc.gov/consumer)

Unique Plan Identifier: F0001616754FIBCOM100600005

# Broadband Facts

Ciello

Commercial 100 Mbps

Wireless Broadband Consumer Disclosure

Monthly Price	\$100.95/month
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This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

## Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental	\$ 0.00/month
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Optional Ciello Support Solutions	\$ 5.00/month
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*Includes GigaSpire; whole home Wi-Fi assessment; after-hours/ weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).*

Optional Booster/Mesh	\$100 or \$ 8.33/month for one year
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One-Time Purchase Fees:

Installation Fees	\$ 0.00/month
-------------------	---------------

*All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.*

Deposit

*None*

Other:

Seasonal Rate	\$ 25.00/month + \$ 50 reconnection fee
---------------	---

Late Payment Fee	\$ 30.00/month
------------------	----------------

*Refer to Terms and Conditions [HERE](#) for all details*

## Discounts & Bundles

None available

## Speeds Provided with Plan

Typical download speed	100 Mbps
Typical upload speed	40-50 Mbps
Typical latency	12-20 ms

Data Included with Monthly Price	Unlimited
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Unique Plan Identifier: F0001616754WIRCOM100600056

# Broadband Facts

Ciello

Commercial 100 Mbps

Wireless Broadband Consumer Disclosure

Monthly Price	\$100.95/month
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This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

## Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental	\$ 0.00/month
------------------------------------	---------------

Optional Ciello Support Solutions	\$ 5.00/month
-----------------------------------	---------------

*Includes GigaSpire; whole home Wi-Fi assessment; after-hours/ weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).*

Optional Booster/Mesh	\$100 or \$ 8.33/month for one year
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One-Time Purchase Fees:

Installation Fees	\$ 0.00/month
-------------------	---------------

*All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.*

Deposit

None

Other:

Seasonal Rate	\$ 25.00/month + \$ 50 reconnection fee
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Late Payment Fee	\$ 30.00/month
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*Refer to Terms and Conditions [HERE](#) for all details*

## Discounts & Bundles

None available

## Speeds Provided with Plan

Typical download speed	100 Mbps
Typical upload speed	40-50 Mbps
Typical latency	12-20 ms

Data Included with Monthly Price	Unlimited
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[fcc.gov/consumer](https://fcc.gov/consumer)

Unique Plan Identifier: F0001616754TARCOM100600571

# Broadband Facts

Ciello

Commercial 200 Mbps

Fiber Broadband Consumer Disclosure

Monthly Price	\$156.95/month
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This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

## Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental	\$ 0.00/month
------------------------------------	---------------

Optional Ciello Support Solutions	\$ 5.00/month
-----------------------------------	---------------

*Includes GigaSpire; whole home Wi-Fi assessment; after-hours/ weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).*

Optional Booster/Mesh	\$100 or \$ 8.33/month for one year
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One-Time Purchase Fees:

Installation Fees	\$ 0.00/month
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*All installation fees are included up to \$1,200; charges incurred above that will be the customer’s responsibility. All charges will be disclosed to customer prior to proceeding with installation.*

Deposit  
*None*

Other:

Seasonal Rate	\$ 25.00/month + \$ 50 reconnection fee
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Late Payment Fee	\$ 30.00/month
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*Refer to Terms and Conditions [HERE](#) for all details*

## Discounts & Bundles

None available

## Speeds Provided with Plan

Typical download speed	200 Mbps
Typical upload speed	200 Mbps
Typical latency	8-12 ms

Data Included with Monthly Price	Unlimited
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Unique Plan Identifier: F0001616754FIBCOM200600020

# Broadband Facts

Ciello

Commercial 200 Mbps

Wireless Broadband Consumer Disclosure

Monthly Price	\$156.95/month
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This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

## Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental	\$ 0.00/month
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Optional Ciello Support Solutions	\$ 5.00/month
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*Includes GigaSpire; whole home Wi-Fi assessment; after-hours/ weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).*

Optional Booster/Mesh	\$100 or \$ 8.33/month for one year
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One-Time Purchase Fees:

Installation Fees	\$ 0.00/month
-------------------	---------------

*All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.*

Deposit  
*None*

Other:

Seasonal Rate	\$ 25.00/month + \$ 50 reconnection fee
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Late Payment Fee	\$ 30.00/month
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*Refer to Terms and Conditions [HERE](#) for all details*

## Discounts & Bundles

None available

## Speeds Provided with Plan

Typical download speed	200 Mbps
Typical upload speed	80-90 Mbps
Typical latency	12-20 ms

Data Included with Monthly Price	Unlimited
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## Network Management Policy

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[fcc.gov/consumer](https://fcc.gov/consumer)

Unique Plan Identifier: F0001616754TARCOM200600572



# Broadband Facts

Ciello

Commercial 300 Mbps

Fiber Broadband Consumer Disclosure

Monthly Price	\$215.95/month
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This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

## Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental	\$ 0.00/month
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Optional Ciello Support Solutions	\$ 5.00/month
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*Includes GigaSpire; whole home Wi-Fi assessment; after-hours/ weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).*

Optional Booster/Mesh	\$100 or \$ 8.33/month for one year
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One-Time Purchase Fees:

Installation Fees	\$ 0.00/month
-------------------	---------------

*All installation fees are included up to \$1,200; charges incurred above that will be the customer’s responsibility. All charges will be disclosed to customer prior to proceeding with installation.*

Deposit

*None*

Other:

Seasonal Rate	\$ 25.00/month + \$ 50 reconnection fee
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Late Payment Fee	\$ 30.00/month
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*Refer to Terms and Conditions [HERE](#) for all details*

## Discounts & Bundles

None available

## Speeds Provided with Plan

Typical download speed	300 Mbps
Typical upload speed	300 Mbps
Typical latency	8-12 ms

Data Included with Monthly Price	Unlimited
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## Network Management Policy

[ciello.com/network-management-policy](https://ciello.com/network-management-policy)

## Privacy Policy

[ciello.com/privacy-policy](https://ciello.com/privacy-policy)

## Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us [ciello.com/contact-us](https://ciello.com/contact-us)

Learn about the terms used in this label by visiting the Federal Communications Commission’s Consumer Resource Center.

[fcc.gov/consumer](https://fcc.gov/consumer)

Unique Plan Identifier: F0001616754FIBCOM300600021

# Broadband Facts

Ciello

Commercial 300 Mbps

Wireless Broadband Consumer Disclosure

Monthly Price	\$215.95/month
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This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

## Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental	\$ 0.00/month
------------------------------------	---------------

Optional Ciello Support Solutions	\$ 5.00/month
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*Includes GigaSpire; whole home Wi-Fi assessment; after-hours/ weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).*

Optional Booster/Mesh	\$100 or \$ 8.33/month for one year
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One-Time Purchase Fees:

Installation Fees	\$ 0.00/month
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*All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.*

Deposit

*None*

Other:

Seasonal Rate	\$ 25.00/month + \$ 50 reconnection fee
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Late Payment Fee	\$ 30.00/month
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*Refer to Terms and Conditions [HERE](#) for all details*

## Discounts & Bundles

None available

## Speeds Provided with Plan

Typical download speed	300 Mbps
Typical upload speed	120-130 Mbps
Typical latency	12-20 ms

Data Included with Monthly Price	Unlimited
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## Network Management Policy

[ciello.com/network-management-policy](https://ciello.com/network-management-policy)

## Privacy Policy

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## Customer Support

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[fcc.gov/consumer](https://fcc.gov/consumer)

Unique Plan Identifier: F0001616754TARCOM300600575

# Broadband Facts

Ciello

Commercial 400 Mbps

Fiber Broadband Consumer Disclosure

Monthly Price	\$271.95/month
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This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

## Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental	\$ 0.00/month
------------------------------------	---------------

Optional Ciello Support Solutions	\$ 5.00/month
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*Includes GigaSpire; whole home Wi-Fi assessment; after-hours/ weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).*

Optional Booster/Mesh	\$100 or \$ 8.33/month for one year
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One-Time Purchase Fees:

Installation Fees	\$ 0.00/month
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*All installation fees are included up to \$1,200; charges incurred above that will be the customer’s responsibility. All charges will be disclosed to customer prior to proceeding with installation.*

Deposit

*None*

Other:

Seasonal Rate	\$ 25.00/month + \$ 50 reconnection fee
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Late Payment Fee	\$ 30.00/month
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*Refer to Terms and Conditions [HERE](#) for all details*

## Discounts & Bundles

None available

## Speeds Provided with Plan

Typical download speed	400 Mbps
Typical upload speed	400 Mbps
Typical latency	8-12 ms

Data Included with Monthly Price	Unlimited
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## Network Management Policy

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## Privacy Policy

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[fcc.gov/consumer](https://fcc.gov/consumer)

Unique Plan Identifier: F0001616754FIBCOM400600025

# Broadband Facts

Ciello

Commercial 500 Mbps

Fiber Broadband Consumer Disclosure

Monthly Price	\$327.95/month
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This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

## Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental	\$ 0.00/month
------------------------------------	---------------

Optional Ciello Support Solutions	\$ 5.00/month
-----------------------------------	---------------

*Includes GigaSpire; whole home Wi-Fi assessment; after-hours/ weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).*

Optional Booster/Mesh	\$100 or \$ 8.33/month for one year
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One-Time Purchase Fees:

Installation Fees	\$ 0.00/month
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*All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.*

Deposit

None

Other:

Seasonal Rate	\$ 25.00/month + \$ 50 reconnection fee
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Late Payment Fee	\$ 30.00/month
------------------	----------------

*Refer to Terms and Conditions [HERE](#) for all details*

## Discounts & Bundles

None available

## Speeds Provided with Plan

Typical download speed	500 Mbps
Typical upload speed	500 Mbps
Typical latency	8-12 ms

Data Included with Monthly Price	Unlimited
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[fcc.gov/consumer](https://fcc.gov/consumer)

Unique Plan Identifier: F0001616754FIBCOM500600035

# Broadband Facts

Ciello

Commercial 600 Mbps

Fiber Broadband Consumer Disclosure

Monthly Price	\$382.95/month
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This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

## Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental	\$ 0.00/month
------------------------------------	---------------

Optional Ciello Support Solutions	\$ 5.00/month
-----------------------------------	---------------

*Includes GigaSpire; whole home Wi-Fi assessment; after-hours/ weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).*

Optional Booster/Mesh	\$100 or \$ 8.33/month for one year
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One-Time Purchase Fees:

Installation Fees	\$ 0.00/month
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*All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.*

Deposit

None

Other:

Seasonal Rate	\$ 25.00/month + \$ 50 reconnection fee
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Late Payment Fee	\$ 30.00/month
------------------	----------------

*Refer to Terms and Conditions [HERE](#) for all details*

## Discounts & Bundles

None available

## Speeds Provided with Plan

Typical download speed	600 Mbps
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Typical upload speed	600 Mbps
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Typical latency	8-12 ms
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Data Included with Monthly Price	Unlimited
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Unique Plan Identifier: F0001616754FIBCOM600600026

# Broadband Facts

Ciello

Commercial 700 Mbps

Fiber Broadband Consumer Disclosure

Monthly Price	\$433.95/month
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This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

## Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental	\$ 0.00/month
------------------------------------	---------------

Optional Ciello Support Solutions	\$ 5.00/month
-----------------------------------	---------------

*Includes GigaSpire; whole home Wi-Fi assessment; after-hours/ weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).*

Optional Booster/Mesh	\$100 or \$ 8.33/month for one year
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One-Time Purchase Fees:

Installation Fees	\$ 0.00/month
-------------------	---------------

*All installation fees are included up to \$1,200; charges incurred above that will be the customer’s responsibility. All charges will be disclosed to customer prior to proceeding with installation.*

Deposit

None

Other:

Seasonal Rate	\$ 25.00/month + \$ 50 reconnection fee
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Late Payment Fee	\$ 30.00/month
------------------	----------------

*Refer to Terms and Conditions [HERE](#) for all details*

## Discounts & Bundles

None available

## Speeds Provided with Plan

Typical download speed	700 Mbps
Typical upload speed	700 Mbps
Typical latency	8-12 ms

Data Included with Monthly Price	Unlimited
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[fcc.gov/consumer](https://fcc.gov/consumer)

Unique Plan Identifier: F0001616754FIBCOM700600027

# Broadband Facts

Ciello

Commercial 800 Mbps

Fiber Broadband Consumer Disclosure

Monthly Price	\$484.95/month
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This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

## Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental	\$ 0.00/month
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Optional Ciello Support Solutions	\$ 5.00/month
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*Includes GigaSpire; whole home Wi-Fi assessment; after-hours/ weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).*

Optional Booster/Mesh	\$100 or \$ 8.33/month for one year
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One-Time Purchase Fees:

Installation Fees	\$ 0.00/month
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*All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.*

Deposit

None

Other:

Seasonal Rate	\$ 25.00/month + \$ 50 reconnection fee
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Late Payment Fee	\$ 30.00/month
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*Refer to Terms and Conditions [HERE](#) for all details*

## Discounts & Bundles

None available

## Speeds Provided with Plan

Typical download speed	800 Mbps
Typical upload speed	800 Mbps
Typical latency	8-12 ms

Data Included with Monthly Price	Unlimited
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## Network Management Policy

[ciello.com/network-management-policy](https://ciello.com/network-management-policy)

## Privacy Policy

[ciello.com/privacy-policy](https://ciello.com/privacy-policy)

## Customer Support

Phone: 719-852-3538, 800-332-7634

Contact us [ciello.com/contact-us](https://ciello.com/contact-us)

Learn about the terms used in this label by visiting the Federal Communications Commission's Consumer Resource Center.

[fcc.gov/consumer](https://fcc.gov/consumer)

Unique Plan Identifier: F0001616754FIBCOM800600024

# Broadband Facts

Ciello

Commercial 900 Mbps

Fiber Broadband Consumer Disclosure

Monthly Price	\$534.95/month
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This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

## Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental	\$ 0.00/month
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Optional Ciello Support Solutions	\$ 5.00/month
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*Includes GigaSpire; whole home Wi-Fi assessment; after-hours/ weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).*

Optional Booster/Mesh	\$100 or \$ 8.33/month for one year
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One-Time Purchase Fees:

Installation Fees	\$ 0.00/month
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*All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.*

Deposit

None

Other:

Seasonal Rate	\$ 25.00/month + \$ 50 reconnection fee
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Late Payment Fee	\$ 30.00/month
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*Refer to Terms and Conditions [HERE](#) for all details*

## Discounts & Bundles

None available

## Speeds Provided with Plan

Typical download speed	900 Mbps
Typical upload speed	900 Mbps
Typical latency	8-12 ms

Data Included with Monthly Price	Unlimited
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## Network Management Policy

[ciello.com/network-management-policy](https://ciello.com/network-management-policy)

## Privacy Policy

[ciello.com/privacy-policy](https://ciello.com/privacy-policy)

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[fcc.gov/consumer](https://fcc.gov/consumer)

Unique Plan Identifier: F0001616754FIBCOM900600028



# Broadband Facts

Ciello

Commercial 1000 Mbps (1 Gig)

Fiber Broadband Consumer Disclosure

Monthly Price	\$582.95/month
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This monthly price is not an introductory rate and does not include any discounts. This price does not require a contract.

## Additional Charges & Terms

Provider Monthly Fees:

GigaSpire/GigaCenter Router rental	\$ 0.00/month
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Optional Ciello Support Solutions	\$ 5.00/month
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*Includes GigaSpire; whole home Wi-Fi assessment; after-hours/ weekend phone support; one booster/mesh, if needed; on-site support. See details/restrictions [HERE](#).*

Optional Booster/Mesh	\$100 or \$ 8.33/month for one year
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One-Time Purchase Fees:

Installation Fees	\$ 0.00/month
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*All installation fees are included up to \$1,200; charges incurred above that will be the customer's responsibility. All charges will be disclosed to customer prior to proceeding with installation.*

Deposit

None

Other:

Seasonal Rate	\$ 25.00/month + \$ 50 reconnection fee
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Late Payment Fee	\$ 30.00/month
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*Refer to Terms and Conditions [HERE](#) for all details*

## Discounts & Bundles

None available

## Speeds Provided with Plan

Typical download speed	1000 Mbps (1Gig)
Typical upload speed	1000 Mbps (1 Gig)
Typical latency	8-12 ms

Data Included with Monthly Price	Unlimited
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## Network Management Policy

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## Privacy Policy

[ciello.com/privacy-policy](https://ciello.com/privacy-policy)

## Customer Support

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[fcc.gov/consumer](https://fcc.gov/consumer)

Unique Plan Identifier: F0001616754FICOM1000600036